

## Integrated telephony management solution with Insight! module accessible in the cloud



### Main features

- Smart Routing
- Call classification
- Business Intelligence
- Insight! module integrated in the cloud

### Overview

The Manager One On-premises is a solution that uses the customer's hardware (physical or virtualized) and network infrastructure to add functionality to your telephony application. The platform communicates with all your operators and can perform the most complex types of routing between your platform and the final destination, providing monitoring and performance analysis of operations.

The solution was developed for environments where the centralization of all telephony and intelligent call classification are essential, attacks the main pains of active and receptive operations, being compatible with any SIP solution in the market.. When the solution is not in the cloud, Manager One On-premises fits your infrastructure and network premises, with reliability, robustness and full use of its features.

Our professional services will help the teams involved with understanding the scope of the deployment, understanding the network design and connections of the SIP elements. We indicate the requirements for operation and the features to be shared in advance. Customized support reaches system tuning according to needs, always with easy-to-understand interactions.

Manager One is a solution provided as a service (SaaS), and can have its license for monthly or annual use, without grace period and flexible for changes in the number of simultaneous calls supported. The contracts always include support during business hours, with the option to extend it to 24x7.

Besides all the indicated functionalities, the system counts on the [Insight!](#) module (accessed via the cloud). Insight! connects all the data related to the telephony system, enabling planning and decision making, based on information and indicators created, with the objective of ensuring the best use of the telephony system.

# Application Model

